



# PREPARING FOR YOUR EMEDICINE HOME VISIT

UAB eMedicine connects you with your UAB Medicine provider using telehealth technology (Doximity or AW Touchpoint/Amwell) to deliver quality care to wherever you are. If possible, download the Doximity and AW Touchpoint applications located within the App Store and Google Play Store. This will allow the most flexibility for your provider in connecting with you.

**We ask you have the following information readily available for your appointment:**

- Record your height, weight, heart rate (bpm), blood pressure, and temperature.
- Jot down any questions or concerns you have for your provider.
- Note any medications you are taking, including dosage in milligrams (mg) and if any refills are needed.

You can join your eMedicine Scheduled Clinic Video Visit from a smart device or personal computer. **Please follow the directions below:**

## JOIN YOUR EMEDICINE SCHEDULED CLINIC VIDEO VISIT FROM A MOBILE DEVICE WITH VIDEO OR TABLET

1. When your provider is ready to see you, you will receive a text message.
  - a. If you are using Doximity, the text message will be from 88286.
  - b. If you are using Amwell, the text message will be from an (844) phone number.
2. Click on the link at the end of the text message.
3. You will be directed to the UAB eMedicine site.
4. Click on “Join Now (no download)” in the blue box.
5. Please enter your full name and select that you are a patient or family member.
6. Click on “Join Video Call Now.”
7. You will now join your eMedicine Scheduled Clinic Video Visit with your provider.



# PREPARING FOR YOUR EMEDICINE HOME VISIT

## JOIN YOUR EMEDICINE SCHEDULED CLINIC VIDEO VISIT FROM A DESKTOP OR LAPTOP COMPUTER (MUST HAVE WEBCAM)

1. When your provider is ready to see you, you will receive an email message.
  - a. If you are using Doximity, the email subject line will say "Video Call with (provider name)".
  - b. If you are using Amwell, the email will be from noreply@amwell.com.
  - c. Please open your email in either Chrome or Safari.
2. Click on "Join Meeting" at the end of the email.
3. You will be directed to the Avizia website.
4. Please enter your full name and select that you are a patient or family member.
5. Click on "Join Video Call Now." \*please be patient, your provider will join as soon as they can.
6. You will now join your eMedicine Scheduled Clinic Video Visit with your provider

For technical help, or if you have questions about how to join your eMedicine Home Visit, please reach out to your provider's office.